



## Communication Supports for Problem Behavior

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### A Social Story for Today

- Sometimes, I go to a workshop to learn. When I go to the workshop, I usually get a handout with information that the presenter wants me to know.
- Sometimes, a presenter makes changes to the handout after it has already been printed or posted online. This is okay. When this happens, I can stay calm. I can take a deep breath or count to 10 or both. I will learn from the workshop even when the presenter makes changes.

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### Problem Behavior and ASD

- Problem behavior is not uncommon in individuals with ASD because:
  - They have difficulty processing social, language-based, and transient information
  - They are more comfortable in situations that are highly predictable and/or unchanging
  - They may have co-occurring anxiety, affective/mood, and/or attention disorders
  - They learn exactly what they are taught, including how to get what they want/need by engaging in problem behavior

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## AAC and Problem Behavior

- There is a clear relationship between problem behavior and communication
  - people communicate in the most efficient and effective manner available to them at any given point in time
- Some people have no way to communicate except through problem behavior
  - individuals with limited or no functional speech who use augmentative and alternative communication (AAC)

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## AAC and Problem Behavior

- Some people have other ways to communicate, but no one really "listens" until they use problem behavior
  - individuals whose usual communication behaviors are subtle or otherwise difficult to interpret
- Some people have other ways to communicate, but don't know how or are unable to access those other ways in some situations
  - individuals whose problem behavior is triggered by situations that are frustrating, stressful, or anxiety-provoking

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## AAC and Problem Behavior

- Augmented input supports to aid comprehension
  - Visual and computer-supported schedules
  - Visual contingency maps and wait signals
- Augmented output supports to aid expression
  - Functional communication training
    - Choice making supports
    - Conversation books

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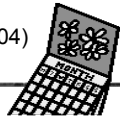
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## Visual Schedules

- Used to organize sequences of time or steps in a task
- Real objects, photographs, picture symbols (like Picture Communication Symbols, PCS), or written words can be used to represent the activities or environments
- VERY useful for transitions between environments and/or activities for many individuals (Bopp, Brown, & Miranda, 2004)



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## Visual Schedule Research (Lequia et al., 2012)

- Reviewed 18 methodologically strong studies, 43 participants with ASD, ages 3-18
- Calculated Non-overlap of all pairs (NAP) to evaluate strength of the evidence
- Target behaviors addressed:
  - Self-regulation: 4 studies; NAP *M* .96
  - Independence: 3 studies; NAP *M* .94
  - Transitions: 7 studies; NAP; *M* .95
  - Play: 4 studies; NAP *M* .97

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## Lequia et al. (2012)

- Positive outcomes were reported for 90% of participants in school settings and for 100% at home
  - All participants described as “nonverbal” or with severe communication deficits had positive outcomes
- No trends regarding the type of symbol
  - Photographs
  - Line drawing symbols
  - Video-based

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## Conclusion

- “Regardless of ASD severity and comorbid diagnoses, the majority of participants (95%) demonstrated decreased challenging behavior...” (Lequia et al. 2012, p. 487)



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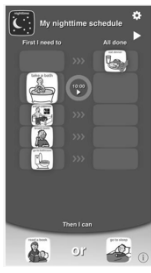
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## Between-Activity Schedules



Choiceorks for iPad



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## Within-Activity Schedules



First-Then for iPad

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## Contingency Maps

- Goal: to provide information about the “current” (i.e., problem) and “desired” behavioral pathways related to problem behavior
  - The aim is to help the individual understand what will happen if he/she engages in the behaviors associated with the “desired” pathway!

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

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## Contingency Map

- A contingency map depicts
  - The antecedent that typically triggers a problem behavior 
  - The problem behavior 
  - The consequences that will follow **if it occurs** 
    - Ideally, the *natural consequences*; if not, *artificial*
  - A functionally-related (desired) alternative behavior 
  - The consequences that will follow **if it occurs**
    - Again, ideally, the *natural consequences* 

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## Marco

- 5-year-old boy with autism, in kindergarten
- Communicated primarily with gestures (and problem behavior)
- PBs: tantrums (crying, running away, screaming, hitting)
  - One day, ran away from his aide at school, was hit by a car and broke his leg
- Trigger: loud, sudden noises (crying children, sirens, alarms, motorcycles, etc.)
- Function: escape from unpleasant noise

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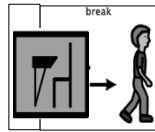
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## Intervention



- Teach Marco to
  - cover his ears with his hands if he hears a loud noise, and
  - ask to leave the environment by signing or pointing to a “break” symbol
- Aide provided verbal, physical prompts to teach
- No change in Marco’s behavior after 2 weeks

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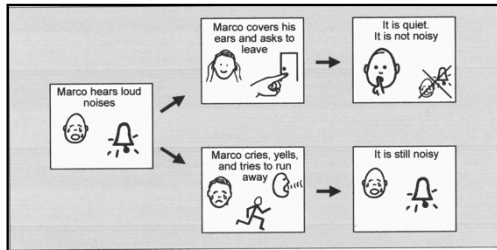
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## Contingency Map



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## Result

- Shown to him at the beginning of the day and every 1-1.5 hours thereafter
- Immediate, dramatic increase in desired behavior and decrease in problem behavior



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## Antonia

- Grade 2 student with autism, little speech
- Included for half of the day; remainder in resource room because of problem behavior
- Problem behaviors: head-butting, hitting, and pinching classmates and adults when she had to wait
  - For her turn during buddy reading
  - In line
  - For the computer to boot up, etc.
  - Waiting was also an *enormous* problem at home

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## Wait Signal

- Antonia's speech-language pathologist, Vicki, decided to teach her to wait, using a "wait symbol" (a red circle that symbolized "wait")
- Vicki provided systematic instruction in a simulated "buddy reading" activity to teach her the meaning of the red circle: "you will get what you want, but not quite yet..."

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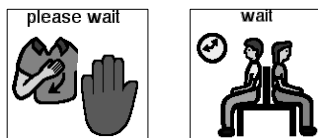
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## Generalization

- Once Antonia learned what the wait signal meant in buddy reading, contingency maps were created to help her generalize this understanding to other situations at school and at home....



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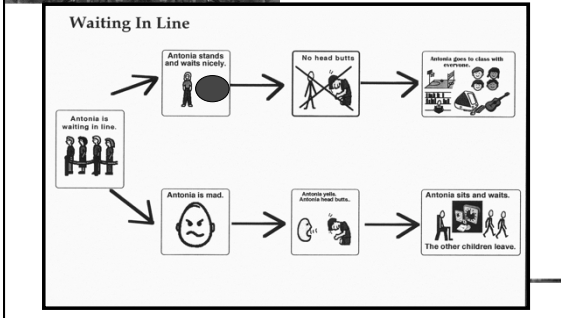
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## Contingency Map: Waiting in Line



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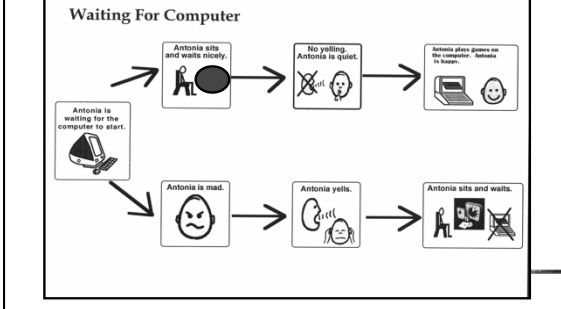
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## Contingency Map: Computer



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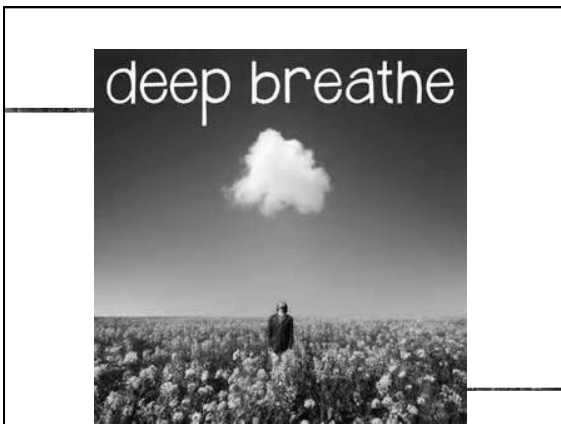
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## FCT/AAC

- Functional communication training (FCT) involves “both the assessment of the function of the challenging behavior and the teaching of a more appropriate form that serves the same function . . .” (Durand, 1990, p. 23)
- FCT/AAC interventions are those in which the “more appropriate form” involves AAC (Mirenda, 1997)



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## FCT and AAC

- Walker & Snell (2013) conducted a meta-analysis of research using AAC to address problem behavior
- 54 studies, 111 participants, ages ranged from <5 years to >18 years
- 35% had ASD, 75% had severe intellectual/developmental disability
  - Pre-intervention: 37% speech; 32% nonsymbolic; 19% manual signs; 13% picture-based systems

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## Walker & Snell (2013)

- Target behaviors (some had more than one):
  - Destructive (e.g., aggression, self-injury): 86%
  - Disruptive (e.g., teasing, yelling, screaming, running away, poking): 25%
  - Distracting (e.g., ignoring a request, saying ‘no,’ stereotypic behavior): 15%

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## Walker & Snell (2013)

- FCT was the most effective, with a “high medium” effect (NAP score of .87)
  - FCT based on a functional behavior assessment (FBA) was more effective than FCT without
- FCT interventions were most effective for younger participants (<5-12 years of age)
  - No significant differences for target behavior, pre-intervention communication modality, other relevant variables)

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## Ron (Durand, 1999)

- Age 9 1/2, had autism and “severe mental retardation”
- Spoke a few words, out-of-context
- Very aggressive; hit teachers, other students, family members
- Variety of other interventions had failed (DRO, DRI, time-out, restraint, etc.)

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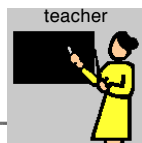
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## Assessment

- Functional assessment conducted to identify function of problem behaviors
- Appeared to be attention-motivated -- Ron engaged in the behaviour to get attention from his teacher or other adults



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## Intervention

- Provided with a SGD (BIGmack) that was programmed to make a request that would result in attention:



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## Instruction

- Instruction provided during regular classroom routines that were appropriate to the message being taught
  - graduated guidance prompts and fading used to teach
  - brief attention (in the form of "help") was provided when communication device was activated

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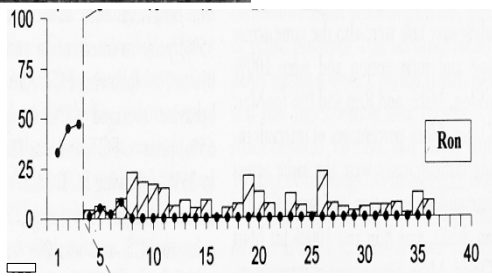
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## Results



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## Key Requirements for FCT/AAC

- Identify the specific function of the problem behavior
  - Tangible: “I want item/activity”
  - Attention: “I want social interaction”
  - Escape: “I don’t want item/activity/person”
- How? Functional behavior assessment (e.g., O’Neill et al., 2015)

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## Key Requirements

- Identify a related “message” that will be acceptable to the people and in the contexts where it will be used
  - e.g., “Pay attention to me” vs “Would you help me with this?” vs. “Can I help you?” vs “Am I doing good work?” for attention-motivated behavior
  - How? Input from and negotiation with parents, teachers, etc. in the settings where the behavior occurs

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## Key Requirements

- Identify an AAC technique that will enable the person to communicate the “message” to both familiar and unfamiliar partners
  - Manual sign/gesture
  - Object/picture symbol
  - Written word
- How? Symbol assessment, input from speech-language pathologist

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## Key Requirements

- Teach use of the new communicative behavior in context
  - Look for “whispers” of the problem behavior
  - Provide “clean” instruction *before* the problem behavior occurs
  - **Be sure the new behavior results in the same (desired) consequence!**

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## FCT: Matt (Mirenda, 2004)

- 19 years old, lived at home at beginning of intervention, integrated in regular high school classes with support
- Some speech (1-2 word phrases) but not when stressed
- Behavior: severe aggressive outbursts toward family, support staff over several years
  - at least one episode per week serious enough to cause bruising

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## Assessment

- Functional assessment to determine the functions of the behavior
  - tangibles: “I want ----”: Matt wanted something (food, activity) and had no way to ask for it; aggression led to “20 questions”
  - escape: “I don’ t want ----”: Matt was offered a food or activity and did *not* want it
  - escape: “I don’ t understand”: the schedule of activities was unpredictable

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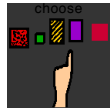
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# Intervention



- Picture Communication Symbols were provided to
  - clarify what choices were available
  - enable Matt to initiate and make choices, and thereby reduce the frequency of having to tell him what would happen next
- Within- and between-task visual schedules were also provided to increase predictability



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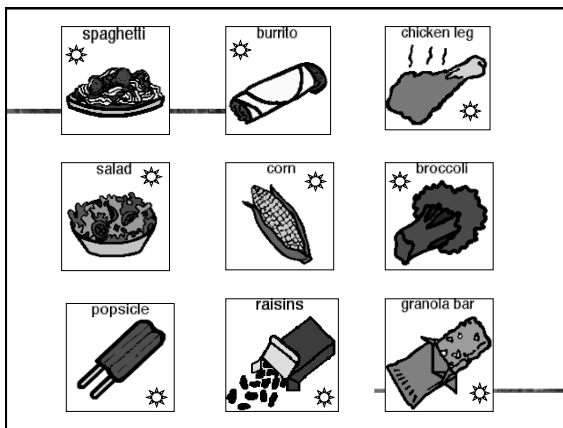
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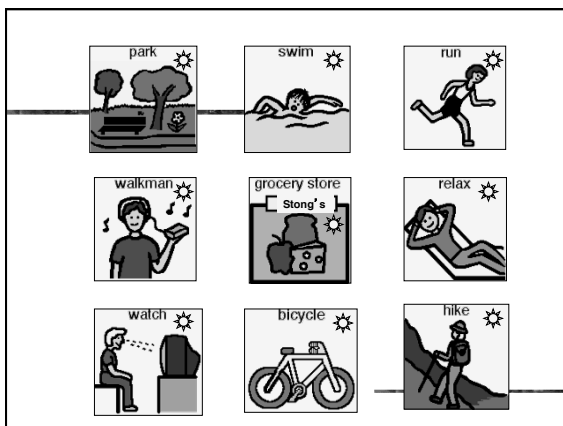
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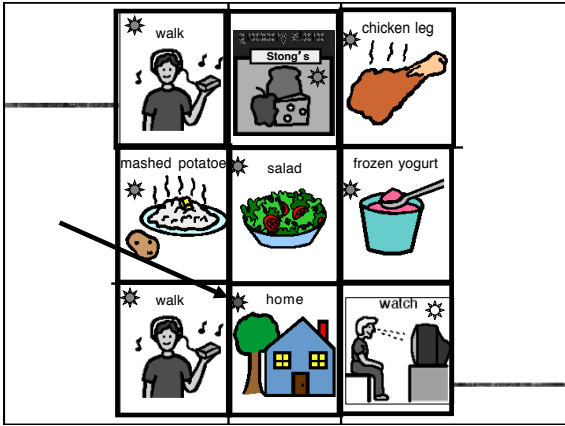
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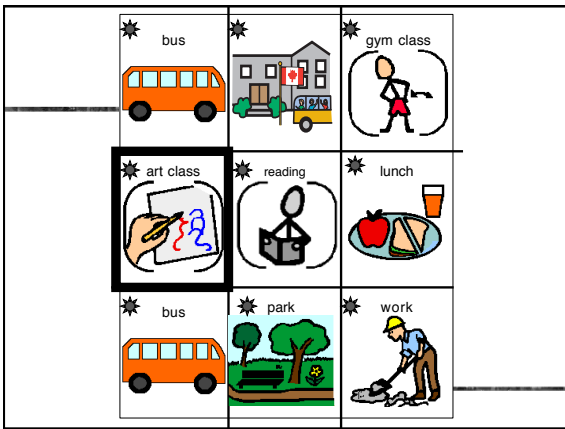
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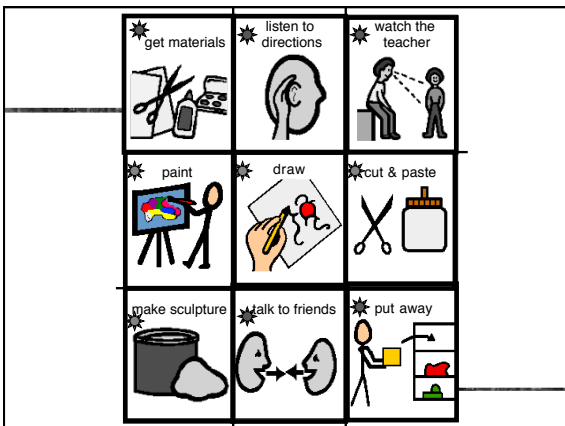
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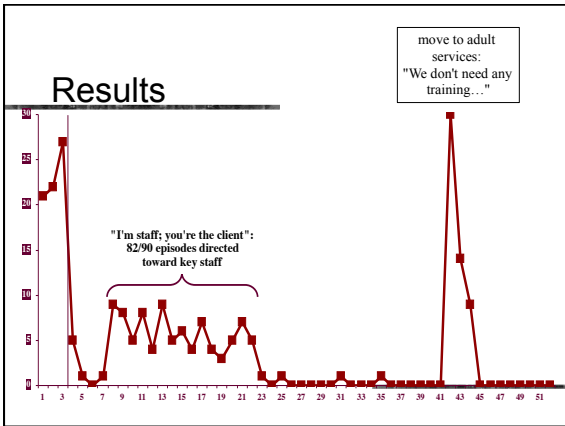
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- ### Stuff for You
- [www.praacticalaac.org](http://www.praacticalaac.org)
  - Autism Apps app: <https://itunes.apple.com/us/app/autism-apps/id441600681?mt=8>
  - Pictello: <https://itunes.apple.com/us/app/pictello/id397858008?mt=8>
  - Scene Speak: <https://itunes.apple.com/us/app/scene-speak/id420492342?mt=8>

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- ### Key Requirements
- Teach use of the new communicative behavior in context
    - Look for "whispers" of the problem behavior
    - Provide "clean" instruction *before* the problem behavior occurs
    - **Be sure the new behavior results in the same (desired) consequence!**

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## “Jimmy”

(Bird, Dores, Moniz, & Robinson, 1989)

- 32-year old man, labeled as having profound intellectual disability and autism
- Institutionalized for 25 years; attended a day program for persons with severe behavior disorders
- Nonverbal, knew two manual signs (bathroom, food) but rarely used them spontaneously
- Problem behavior: severe aggression (biting, scratching, head butting, hitting) and self-injurious behavior (face slapping, head banging, self-biting)

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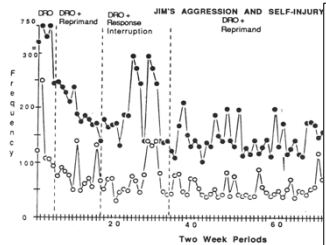
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## Treatment and Assessment

- Previous (unsuccessful) treatments included extinction, DRO, verbal reprimands, response interruption, extinction
- Current treatment: 15 min DRO + verbal reprimand



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## FCT

- FCT was implemented to teach use of a “break” sign using a time-delay prompting procedure
  - One 30 minute instructional session per day for 4 weeks
  - Jim was provided with a simple, familiar assembly task
  - Instructor modeled the sign for “break” and immediately prompted Jim to produce it; task was pulled aside briefly when he did so to give him a break

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## FCT

- After two 30-minute sessions, Jim was able to imitate the modeled sign correctly, so the prompt was delayed for 5-10 seconds
  - All problem behavior was ignored or physically re-directed
- Delay was increased by 10-15 seconds each time he requested a break spontaneously on three consecutive trials

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## FCT

- Prompts were discontinued when Jim requested a break on 90% of all trials
- He was also taught to request preferred activities such as *music*, *food*, *bathroom*, and even *work*
- Gradually, new instructors were introduced
- Over 6 months
  - New and more difficult tasks were introduced gradually
  - A red/green sign was introduced to let Jim know when *break* requests would be honored (green) and when they would not (red)

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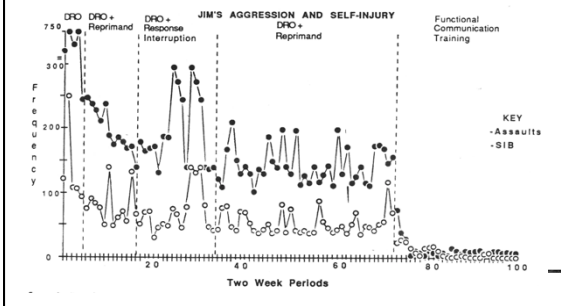
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## Jim



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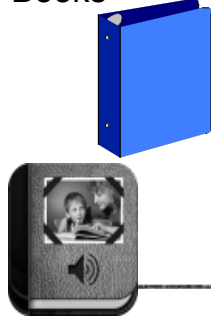
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## FCT: Conversation Books

- Based on the work of Pam Hunt and colleagues in the 1980s
- Especially relevant for problem behaviour that is peer attention-motivated



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## Talking Conversation Book

- Place photos, remnants, photocopies of book pages, etc. on the page
- Record a short message to describe the picture
- Touch a button to “speak” the message



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## Conversation Book (Con't)

- Use activity remnants, photographs, other media
- Include written captions with comments and questions
- Update book regularly, so topics are dynamic
- Be sure book is portable, so that it can be carried around easily

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## Conversation Book (Con't)

- Teach use of conversation books
  - short (2-5 min.) teaching sessions
  - natural settings for conversation
  - use student, partner, and coach
  - provide partner with basic information
- Prompt responses, comments, AND questions
- Teach turn-taking during conversations
- Teach “fillers” (uh-huh, yeah, etc.)
- Don't be rigid with the structure

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## Punchline

- AAC interventions play a key role in interventions for problem behavior
- Need to base communication supports on information from functional behavior assessment
- Need to individualize for easy access and minimal learning

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